



DALMOR

INFORMATION SERVICES

ABOUT US

Dalmor Information Services provides customised software solutions that enable our clients to meet the rapidly changing demands of their businesses. For the past 13 years we have been delivering and solving the most demanding software problems, across all industry sectors.

Some of our clients and projects include:



IKAT G3: We develop and supply the Practice Management Application for the medical practitioners across the full range of medical disciplines. The consistent development of innovative solutions enables IKAT G3 to provide medical practitioners with a superior product at the forefront of practice management software in South Africa.



ITrack: The ideal electronic claims solution for medical practitioners, we have developed self-reconciling Electronic Remittance Advices, a ground-breaking technology which reduces the reconciliation process from hours/days to minutes.



IPortals: Assisting corporate clients with electronic statement invoice delivery, we have developed a cloud-based solution which grants users access to portal, for self-service management of all documentation.



Daly Morgan & Associates: Viewed as the premier provider of pre-legal debt recovery procedures, we developed and continue to support the Daly Morgan Debt Collection Software (DAS). This system creates methodical work flow processes for each debt collector, provides monthly status reports for the clients and ensures an effective and results orientated services.



iBridge: The first system of its kind in South Africa, iBridge connects the gap between medical practice management and debt collection. With iBridge your practice is responsible for the capturing and submission of medical aid claims. When an issue arises that requires further investigation or the medical aid fails to pay the claim, we take over.



LMSymmetry: An easy-to-use, web-based learner management system (LMS) that integrates and links training stakeholders and resources in one central point of contact to optimise the Learner Administration process.

Our Team

The DIS team is made up of highly-qualified, talented and innovative IT professionals each with their own area of expertise. Their experience spans the full range of custom software development, from small entrepreneurial projects to complex systems for major companies.

Our exceptional technical expertise allows us to take on projects often perceived as too complex or difficult by other developers. We believe in working in partnership with our clients to understand their unique needs and working methods.

Our Vision

We understand the business needs of our clients, and how technology can be a tool to make modern businesses more profitable. We combine technical excellence with excellent customer service. We create new teams for each project, ensuring the best possible combination of skills and experience to meet the client's needs and deliver high quality solutions.

By combining proven expertise in technology, and an understanding of emerging business trends, DIS delivers a range of software development solutions through designing, developing, enhancing, customising, implementing, maintaining and supporting various aspects of information technology.

Our successful assignments have established our reputation as superior providers of IT solutions.





Web Development

With the explosion of mobile technology it is of the upmost importance to allow your web site and web applications to be accessible via any device. This is the face of your company after-all.

At Dalmor Information Solutions creating a functional and aesthetically pleasing website or web application is about giving your customers the best online user experience they could possibly have – making it easier and more enjoyable to do business with you.

Our experienced and highly-skilled web application development team are experts at gaining a solid understanding of the 'bigger picture' – what are your goals and objectives for the website, who are you trying to reach, what are you trying to accomplish.



Ecommerce Solutions

Dalmor Information Systems' highly experienced team will assist you in building your e-commerce business from design to development and allow you sell to a world of potential customers 24/7.

With e-commerce, every hour is truly an open for business opportunity.



Customised Software Development

Dalmor Information Systems develops bespoke application software to the specification set out by our clients, since we already have the experience of creating software solutions for many businesses and industry types, we bring this experience and knowledge to each project to produce results quick, cost effective, professional and efficient software solutions.

We specialise in the specification, design, development and support of custom enterprise systems and applications across all industry sectors, whether your company needs a solution that will automate the routine work of the employees, store data and information, we provide the solutions to increase the quality of your business and services. We follow the industry standards as they evolve and want to be on the cutting edge of systems development.



Software Maintenance

Often companies find themselves in a difficult position where their current software written in Delphi, Visual Basic or Clarion has become obsolete and there is no longer any maintenance or support available for these systems.

Dalmor Information Systems prides itself in the ability to assist the client into either take over the maintenance or to re-develop the application in the current industry standard.

Dalmor Information Systems' Legacy Code capabilities include:

Visual Basic

Clarion

Delphi





IKAT G3

First developed in 1989, IKAT G3 Advanced Medical Practice Management Software is dedicated to helping medical practitioners transform their administration into an efficient and profitable business process.

Our many years providing software and administration solutions for medical practitioners and the continual development of innovative software systems enables us to provide all medical practitioners with a superior product and maintain our position at the forefront of medical practice management systems in South Africa.

- ✓ Real-time Claim Processing
- ✓ Cloud Hosting
- ✓ Electronic Remittance Advices
- ✓ User Friendly Operation



iTrack

All medical practitioners need to deliver their medical aid and member claims reliably and efficiently to medical schemes. iTrack is the most effective switching service to do so with.

iTrack forms part of the Daly Morgan Group, your one - stop solution for all of your PMA, debt collection and medical practice administration services. Our extensive experience in medical administration means we understand our client's needs and the continuous development of innovative solutions enables us to maintain our position at the forefront of medical aid switching.

- ✓ Real-time Claim Feedback
- ✓ Electronic Remittance Advice
- ✓ Quick and Easy Setup Process
- ✓ Improved Payment Turnaround Times
- ✓ Cost Effective End-to-end Solution
- ✓ User-Friendly Web Interface



iBridge

The first system of its kind in South Africa, iBridge connects the gap between medical practice management and debt collection. With iBridge your practice is responsible for the capturing and submission of medical aid claims. When an issue arises that requires further investigation or the medical aid fails to pay the claim, we take over.

Mounting patient debt
Inefficient collections processes
PMB payment follow-ups
Medical aid co-payments
Understaffed practice management departments

iBridge eliminates the need to employ additional staff members to assist existing staff with following up on queries, medical aid shortfall payments and outstanding accounts.

- ✓ Reduce In-house Administration
- ✓ Cost Effective
- ✓ Secure storage of all documentation
- ✓ Increased Collection Rate
- ✓ Full traceability of all actions
- ✓ Better management of customer information





LMSymmetry

Implementation is the greatest challenge in modern day business. The key to successful execution is skilled staff and appropriate business tools that yield the competitive edge for your business. For desired business outcomes, Organisations need to invest in the success of their employees.

Symmetry was designed to transform and optimise learning and development by seamlessly integrating all training elements in one central point of contact.

Symmetry is an optimal business tool designed to cater for the particular learning requirements of each organization. We provide a comprehensive framework that handles the unique challenges of managing internal and partner training, allowing you to focus on your core business.

- ✔ Connect People
- ✔ Training Compliance
- ✔ Certification
- ✔ Event Communication
- ✔ Centralized Link
- ✔ Dynamic Reporting



Daly Morgan

Daly, Morgan & Associates (Pty) Ltd is South Africa's leading medical debt management and collection company providing a selection of services and solutions to private medical practitioners.

The company was established in 1995 when the founders identified a need amongst the medical fraternity for a debt collection provider that fully appreciates the unique needs of the health care practitioner in relation to his or her patients and funders.

At Daly Morgan, respect and preservation of the delicate doctor/patient relationship is key.

- ✔ 22 Years Experience
- ✔ Save Money
- ✔ Industry leading
- ✔ Maximising Claim Recovery
- ✔ Minimising Risk
- ✔ Improve Cash Flow



iPortals

iPortals is a leader in electronic document management solutions, providing clients with a safe and secure platform to effectively send and manage electronic documents.

iPortals allows you to save time & costs by sending copies of documents via our secure platform, thus avoiding the laborious task of sending physical copies via the post.

iPortals incorporates all the mandatory security requirements of electronic document delivery. Our service integrates with your existing billing system. Documents are uploaded in PDF or text format. iPortals offers a Cloud based solution including tracking and auditing.



How will my business benefit from using custom software?

- Increasing efficiency by taking over routine activities from individuals.
- Reducing the risk of errors by removing human involvement from routine manual tasks
- Cutting costs in office materials by eliminating unneeded paperwork and manual administration
- Providing up-to-date information on your business by automating business processes.

What are the indications that my business needs custom software?

- Having to re-enter the same, or similar data into multiple software applications
- Speed of response to customers and business needs - where data could be supplied by automatic electronic means
- Sending regular notifications to your clients manually
- Doing tedious calculations on regular intervals to get information out of your business activities

What are the basic steps involved in the creation of a custom software application for my business?

- Analysing your business's needs and agreeing the objectives of the custom software
- Designing a software solution based on the results of the analysis and through client interaction
- Building the software in line with customer-approved milestones
- Testing the beta version in your working environment
- Delivery of the final custom software with all necessary documentation

What warranty and support are you providing after I take delivery of the final software version?

Dalmor Systems works to the rigorous standards set by the software industry, and we warrant all our software in accordance with accepted industry standards and practices. In addition, we offer a range of on-going support services. Contact us for more information.

What programming technologies are you experts at?

Dalmor Systems's technical consultants have a very wide range of experience. However, a combination of commercial necessity and individual preferences has led to some tools and technologies becoming "company favourites". Some of these are listed and briefly discussed under our 'Expertise' section. Dalmor Systems also provides specialist I.T. consultancy in two areas: the migration of existing systems to the Microsoft .NET framework, and the upsizing of Access databases to server-based operation - and on to full web deployment.

What if I want you to work with a technology that you are not familiar with?

That depends. If it is a modern technology that could be applicable to future Dalmor Systems projects, then we will acquire the expertise at no cost to you. On the other hand, if it is unlikely that the knowledge will ever be useful for any other foreseeable project (such as a 'dead' language), then we reserve the right to charge you for the time spent learning it.

Who owns the software that you write for me?

Once the project is completed and paid for the software is owned by you. This means you get everything that is necessary to build, maintain, or extend the software, such as "executable" files, source code, scripts, graphics, audio, project files, etc. However, we do like to retain the right to reuse the source code in future projects, provided it does not contain any proprietary or protected information belonging to you. Obviously, if this is likely to cause a problem, we can customise the terms to your needs.

Will you sign a non-disclosure agreement?

Of course! Some of our clients want to safeguard their project idea before proceeding with a development company. This is no problem. If you'd like an NDA, we have a good one we can send you.

When is your support available?

We operate to normal South African working hours (8.00am to 5.00pm), unless other arrangements have been made in the terms of our contract or agreement.

How long does it take for Dalmor Systems to finish the average project?

There is no such thing as an average project length. Some of our projects are small, well-defined, and completed in two weeks, others can take nine months or longer - it all depends on the complexity and scope of the project, and whether revisions have been made to the original brief.



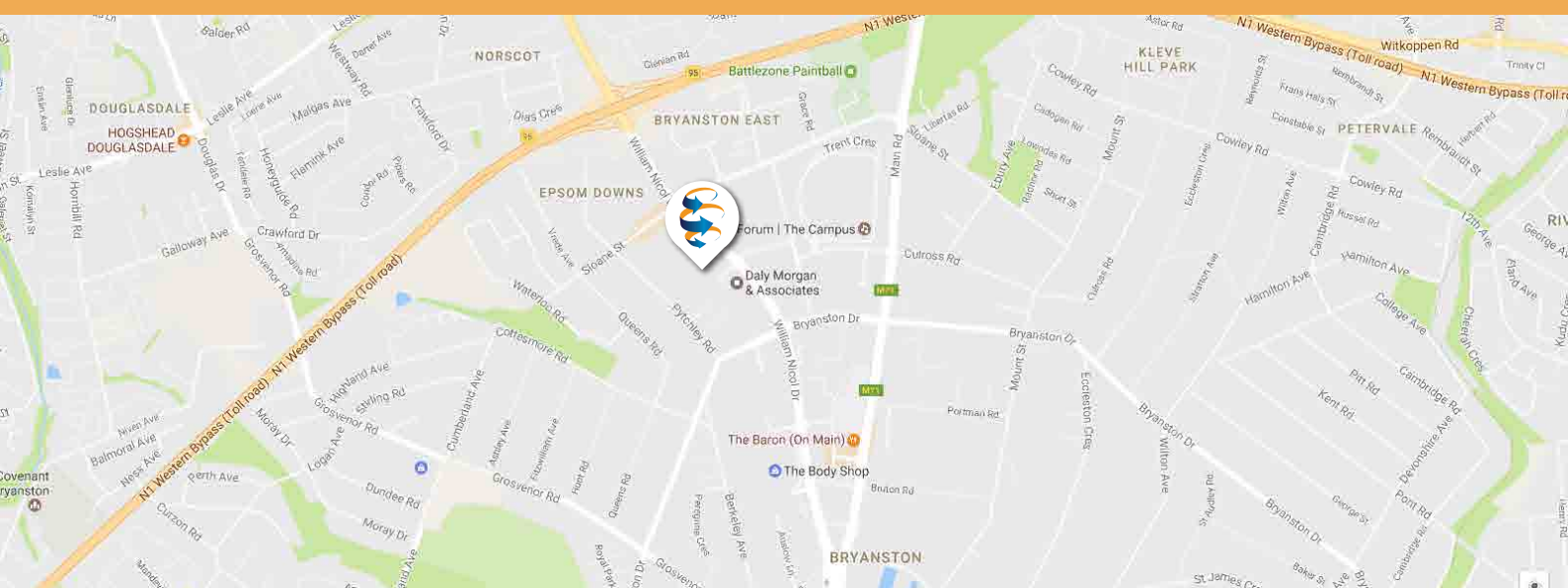
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OUR PARTENERS

